

## ACCESS POINTS: Improved Access to Community Care Services for Remote People

**Access Points is a client centred approach to service provision and assessment.** Access Points is a common pathway to all HACC and Community Care Services for all new clients.

Access Points is delivered through the **Remote Aged and Disability Team**. The key contact for your region is a first point of contact and will:

- **Accept initial referrals**
- **Provide information about services**
- **Conduct an assessment**
- **Provide advice about eligibility for services**
- **Refer to other services and agencies**
- **Share information**

### Aim

Access points aims to build stronger relationships with the current community care services in your region and will continue to work to enable the frail aged and people with a disability to live in their community for as long as possible.

### Referrals

Referrals to the service can be made by anyone concerned about an elderly person or a person with a disability. Referrals will be accepted from the clinic, self referred, family, community service providers and Health service providers.

### Contact

**Toll free number: 1800 139 656**

**East Arnhem Aged and Disability Service: 08 8987 0432**

**Email: [hacc.ths@nt.gov.au](mailto:hacc.ths@nt.gov.au)**

