

WHAT IS THE FAMILY SUPPORT CENTRE?

The Family Support Centre is a place where families can go to receive help if they are experiencing difficulties with their child, parenting skills, or other family issues.

The Centre can provide information about the support services available to young people and their families. Anyone who accesses the Centre may bring along other family members or support persons.

Non-government organisations or contracted service providers may also contact the Centre regarding concerns over a young person and their family.

What will the Family Support Centre do?

The Centre will:

- advise parents and guardians on support and service options;
- provide advice and referral information to Appropriate Agencies and Authorised Officers on support and service options for youth and families;
- work with non-government organisations to identify the gaps in available services and report back to Government;
- chair the Interagency Collaboration Panel;
- be responsible for the management and coordination of Family Responsibility Agreements and Family Responsibility Orders;
- assist in drafting Family Responsibility Agreements, Applications for Inquiry into Family Circumstances and Family Responsibility Orders;
- centrally record all Family Responsibility Agreements and/or Orders and compile data, monitor and report to Government;
- case manage families whose case does not clearly fit within one agency; and
- deliver services to young people on community corrections orders from December 2009.

For more information on the above, see the relevant fact sheets.

Where is the Family Support Centre located?

There is one Family Support Centre in Darwin and one in Alice Springs.

Contact details:

Email: familysupportcentre.dhf@nt.gov.au

DARWIN
(08) 8999 6069

ALICE SPRINGS
(08) 8955 6001