



Hospital Liaison Officer

What does an Aboriginal Hospital Liaison Officer (AHLO) do?

Aboriginal Hospital Liaison Officers provide support and assistance to Aboriginal and Torres Strait Islander people in feeling comfortable and safe during their treatment at a health service.

Activities may include:

- making arrangements for transport and accommodation for patients and official escorts.
- assisting patients in relation to financial issues.
- information and referrals for patients and escorts travelling interstate for medical treatment.
- liaising with community agencies.

What training can you do in the NT to become an AHLO?

There are no formal studies to become an Aboriginal Hospital Liaison Officer. However there are courses that could complement the skills needed for these jobs. Royal Darwin Hospital also has a training program for Aboriginal Hospital Liaison Officers.

Career Opportunities

In the NT, Aboriginal Hospital Liaison Officers work in a variety of settings including:

- rehabilitation services
- hospitals
- community care centres
- renal units.

Salary

Salaries in the NT public system are in accordance to the professional scale.

Link to Office Commission Public Employment for current Salary Scales:

http://www.nt.gov.au/ocpe/public_sector/rates-of-pay/general.pdf

For more information please contact

Principal Social Worker, Social Work Department, RDH - 8922 8130

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